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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Ronald A. KATZ

Serial No.: 09/364,731

Filed: July 20, 1999

For: TELEPHONIC-INTERFACE  
STATISTICAL ANALYSIS  
SYSTEM

) Group Art Unit: 2643  
)  
) Examiner: Stella Woo  
)  
) Office Action mailed: July 30, 2004  
)  
) Attorney Docket No.: 6646-101NO  
)  
) Customer No.: 50-1636  
)  
)  
)

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO OFFICE ACTION**

Dear Sir:

In response to the Office Action dated July 30, 2004, please amend the above-identified patent application as follows:

**Remarks/Arguments** begin on page 9 of this paper.

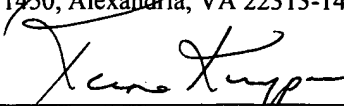
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CERTIFICATE OF MAILING UNDER 37 CFR 1.8

I hereby certify that this document (along with any referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as First Class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

Date

1/31/2005

  
Reena Kuyper